

## Terms and Conditions

1. Standing Instruction (SI) for direct debit to American Express Card Account ("Card") will be for the full amount applicable to the Smartag top-up scheme elected, inclusive of all interim charges levied by the Delhi-Gurgaon Superconnectivity Limited ("DGSCCL") for the Smartag of the American Express Cardmember ("Cardmember").
2. It is clear that American Express is only a facilitator and a mode of payment for the Cardmember and is not responsible or liable for any omissions or commissions with regard to the acceptance of the Standing Instruction forms for and on behalf of DGSCCL.
3. Signing of the Standing Instruction form by the Cardmember and payment towards the first top-up of Smartag by DGSCCL bill will be sufficient proof to establish the authenticity of the Cardmember instruction to debit his/her Card with the monthly bill and any interim charges for his/her Smartag.
4. All such charges to the Card are subject to authorization by American Express. In case of transactions being declined, the Cardmember is required or is liable to make the payment by alternate means, such as cash/ cheque, failing which, DGSCCL could restrict the Expressway facilities/ services.
5. The activation of Standing Instructions at the DGSCCL backend will take at least 14 days from the date of submission of the completed Standing Instruction.
6. American Express reserves the right to revoke/ stop the facility if the credit behaviour on the Card is unsatisfactory or if it believes that continued use of this facility is not in interest of the American Express.
7. It would be the responsibility of the Cardmember to inform DGSCCL, in writing, of any change or withdrawal of the DGSCCL facility thus availed. Failure of the Cardmember to do the same and subsequent debits, if any, towards the utility payments will constitute valid transactions and the Cardmember will be liable to pay the same.
8. The Cardmember is required to get all active Standing Instructions cancelled on his Card at the time of cancellation of Card.
9. Cardmember is required to fill a revised SI form in case of any change in Card number due to replacement upgrade or downgrade.
10. All records of DGSCCL generated by the transactions arising out of use of the Facility, including the time of the transaction recorded shall be conclusive proof of the genuineness and accuracy of the transactions. The authority to record the transaction details is hereby expressly granted by the Cardmember to DGSCCL.
11. While DGSCCL will take all reasonable steps to ensure the accuracy of the information supplied to the Cardmember, DGSCCL shall not be liable for any inadvertent error, which results in the providing of inaccurate information. The Cardmember shall hold DGSCCL harmless against any loss, damages etc. that may be incurred / suffered by the Cardmember if the information supplied to the Cardmember turns out to be inaccurate / incorrect.
12. The Cardmember agrees that DGSCCL shall not be liable if
  - a) the Cardmember has breached any of the terms and conditions herein or
  - b) the Cardmember has contributed to or the loss is a result of failure on part of the Cardmember to advise DGSCCL within a reasonable time about unauthorised access of or erroneous transactions in the Account; or
13. American Express is neither responsible nor guarantees the quality of services and nor is it liable for any defect or deficiency in the said services so obtained/ availed and shall also not be liable for any loss/ damage/ claim that may arise out of the use or non use of any such services availed by the Cardmembers. American Express and DGSCCL reserve the right to change/ alter/ modify/ withdraw the offer or the terms and conditions of this program, at any time, without prior notice.
14. Nothing expressed or implied in the offer shall in any way waive or amend any of the terms and conditions of the existing Cardmember agreement.
15. Any disputes arising out of inactivation of Smartag due to change/ revocation of the facility will be the sole responsibility of the Cardmember and the Cardmember will not hold American Express responsible for the same.
16. All disputes arising out of this program shall be subject to the exclusive jurisdiction of competent courts in the State of Delhi.



Enjoy the convenience of automatic top-up  
of your Delhi-Gurgaon Expressway Smartag.



**Required information - Please complete in full:**

Vehicle Registration No: \_\_\_\_\_

DGSC Smartag No: \_\_\_\_\_

**CARDMEMBER INFORMATION**

Name of the Cardmember *(as appearing on the Card)*

American Express Card No.

\_\_\_\_\_

Expiry Date: MM/YY Member since YY *(as appearing on the card)*

Address: \_\_\_\_\_

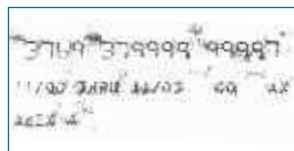
City: \_\_\_\_\_ Pin: \_\_\_\_\_

Mobile No. \_\_\_\_\_ Email Id: \_\_\_\_\_

**Please provide an imprint of your Card in the space provided below so that your Card No., Expiry date and name is legible.**

- Place your Card here
- Use a pencil to get an imprint of the Card

SAMPLE



Delhi Gurgaon Expressway

Please contact DGSC Customer Care No: +91-124-4739600/4787828 (9 am to 6 pm) for more details.

To,

The Manager

Customer Service, Delhi Gurgaon Super Connectivity Ltd.

I hereby authorize Delhi Gurgaon Super Connectivity Ltd ("DGSC") to automatically top-up my Smartag by charging to my American Express Card on a recurring basis as per the particulars mentioned below:

Smart Express (Monthly Scheme): Automatic top-up of Smartag by monthly fixed amount, every time balance on Tag goes below Rs.50 or there are less than 2 days remaining before the expiry of balance on the Smartag.  
(Please refer to [www.dgexpressway.com/tollrates.htm](http://www.dgexpressway.com/tollrates.htm) for fixed amount)

Flexi Smart Scheme: Automatic top-up of Smartag by Rs.500/- every time the balance on Tag goes below Rs.150/-.

Name of Plaza

IGI Toll Plaza  KM 24 Toll Plaza  KM 42 Toll Plaza

Account Type Required

Private  Commercial

I have read, understood and agree to the terms and conditions mentioned overleaf. I further fully agree, understand and unconditionally undertake that:

1. This Standing Instructions nomination will be effective subject to my American Express Card ("Card") being valid and in good standing.
2. DGSC may at its sole discretion accept or decline the said Standing Instructions.
3. My Standing Instructions are in respect to the entire charge pertaining to top-up of my Smartag and the said instruction shall be valid and binding for the validity period and subsequent renewal period of the Card Account, unless and until rescinded by me in writing and the said communication has been received by DGSC.
4. The record of charges in respect of the above Smartag received or availed by the DGSC to the Card will neither bear my signature nor the imprint of my Card. I therefore undertake to unconditionally honor and pay without demur and contestation all the said charges including interim charges booked by me under this facility as and when I am billed for the same by American Express.

\_\_\_\_\_

Date

\_\_\_\_\_

Signature of the Cardmember  
as appearing on the card

Please submit a scanned copy of the completed form by emailing the same to [pos@dsclimited.com](mailto:pos@dsclimited.com) or drop the original form at the Customer Service Helpdesk at any of the DG Expressway toll plazas (IGI, KM24, KM42) for processing.